Resolution No. 69/2007 on the delay in issuing bills relating to licensed telecommunications services

Pursuant to the Telecommunications Regulatory Act issued by the Royal Decree No. 30/2002 and;

Based on the exigencies of the public interest,

It is resolved:

<u>Article 1:</u> A Licensee providing telecommunications services may not issue any bill for the consumption value of any of these services after six months have passed since the date when such service was provided.

Article 2: Where the bill is issued within six months since the date when the service was provided, the Licensee shall break up the value of the bill into monthly installments equivalent to the delay period, give details of such dues and notify the beneficiary accordingly. The beneficiary shall not incur any additional financial obligations.

Article 3: The Licensee shall notify the Authority in writing of the delay cases in issuing the bills if the percentage of such delay amounts to 10% or more of the bills payable by the beneficiaries. In such a case, the Licensee shall be obliged to announce the delay and its reasons by means of publication in at least one daily newspaper.

Article 4: This resolution shall be issued in the Official Gazette and shall become operative from the day following its date of issue.

Issued on: 26.3.1428 H

Corresponding to 14.4.2007 A.D.

Mohammed Bin Abdullah Al-Harthy

Minister of Transport & Communications Chairperson of Telecommunications Regulatory Authority