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Decision No. 48/2016

**Issuing Rules Regulating Re-provision World Wide Web
(Internet) Access Service provision**

Pursuant to the Telecommunications Regulatory Act issued by the Royal Decree No. 30/2002 and;

The Executive Regulation issued by Decision No. 144/2008; and

The Decision No. 11/2011 issuing rules regulating World Wide Web (Internet) access service provision in public places

The Decision No.118/2011 on conditions and procedures to grant authorization to offer access to World Wide Web service (Internet) in public places

The Decision No 116/2012 on the Exemption of some Telecommunications Services from the Licensing Conditions in the Telecom Act;

The approval of the Telecommunications Regulatory Authority obtained

Based on the exigencies of the public interest;

It is decided:

Article 1

In the application of Rules Regulating Re-provision World Wide Web (Internet) Access Service provision, the following regulations shall be applied.

Article 2

Both Decisions No 11/2011 & Decision No 118/2011 shall be repealed. Also all that is contravening this decision or contradicting its provisions shall be repealed.

Article 3

The addressees of this regulation, shall rectify their status in accordance with provisions of these regulations within a period not exceeding three months from the date these regulation become operative.

Article 4

This Decision shall be published in the Gazette and shall become operative from the date following its publication.

Mohammed Bin Hamed Al-Rumhi
Chairman of TRA Board

**Rules Regulating Re-provision World Wide Web
(Internet) Access Service provision**

Article 1

In the application of the provisions of this Regulation, the terms and expressions used herein shall express the exact meaning exhibited in both Telecommunications Regulatory Act and its Executive Regulation, whereas the following terms and expressions shall have the meanings shown against each: **الظان**

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World Wide Web (Internet) Access Service: **الظان**

Telecommunications service using TCP/IP to allow users to access the World Wide Web using computers or other terminals connected to the Licensee's equipment or facilities via the Public Telecommunications System. **الظان**

Article 2

The re-provider of World Wide Web (Internet) access service in public places shall register the civil or passport number of the user indicating time and date of usage. Such registers shall be maintained for at least 3 months.

Article 3

Operator of Internet café shall: **الظان**

- 1- Authenticate users' identity by registering civil number and the time and date of usage. Such registers shall be maintained for at least 3 months.
- 2- Ensure the privacy and confidentiality of information obtained by virtue of its work unless the Internet café operator is legally bound to disclose such information. **الظان**
- 3- Install software that helps protect computers from viruses, spyware and digital piracy.
- 4- Prevent the provision of VoIP service or the supply of any facilities or instructions to users to enable them to use this service except through the operators licensed to provide VoIP service in Oman pursuant to the provisions of the Telecommunications Regulatory Act.
- 5- Prevent the usage of any components of devices or software that may assist users in restricted usages, such as software piracy, or software that assist with website hacking or accessing restricted websites. **الظان**

- 6- Not assign closed cubicles that do not allow open view of rented computers.
- 7- Install CCTV systems (Closed Circuit TV) at the service provision location and keep video records for at least three months.
- 8- Provide Internet access service through business subscription.

Article 4

Without prejudice to any harsher penalty set out in the Telecommunications Regulatory Act or any other law, the Authority may in the event of breaching the provisions of this Regulation suspend the internet service until the violation is revoked, or impose a fine not exceeding RO 1000, or apply both penalties.

In the event of repeating the breach, the Authority may double the fine or suspend the internet service permanently, or apply both penalties.

