

Mobile Network Performance Benchmarking

**Governorate of
South Al Batinah**

Regulatory & Compliance Unit
Quality of Service Department



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1. Introduction

A comprehensive field test was conducted independently by TRA to assess and benchmark the performance of Omantel and Ooredoo mobile voice and data networks in South Al Batinah Governorate.

Field Survey Date & Time: 4th February 2015 from 9:00 A.M. to 9:00 P.M.

Services Tested

| Network | Service | Technology |
|---------|---------|------------|
| Omantel | Voice | 2G, 3G |
| | Data | 3G, 4G |
| Ooredoo | Voice | 2G, 3G |
| | Data | 3G, 4G |

Test Area

| Governorate | Wilayat |
|---------------|---|
| South Batinah | Barka, Musannah, Nakhal, Al Awabi, Rustaq |

2. Test Methodology

The following configuration was used for measurements:

| Service Tested | Technology Mode | Objective | Test sequence | KPIs measured |
|--------------------------|------------------|--|--|--|
| Omantel- Mobile voice | Dual (2G+3G) | To check network accessibility, retain-ability, mobility, service integrity and coverage | Calls of 90 sec duration with a 20 sec idle wait time between them to allow for cell reselection from 2G to 3G mode. | CSSR, CDR, CSR, RxLev, RSCP. |
| Omantel- Mobile data | Dual (3G +4G) | To check data network performance and coverage | HTTP file download from the service providers network and ping test. | Latency, Ping Packet Success Rate, Avg. downlink throughput, RSCP, RSRP. |
| Ooredoo- Mobile voice | Dual (2G+3G) | To check network accessibility, retain-ability, mobility service integrity and coverage | Calls of 90 sec duration with a 20 sec idle wait time between them to allow for cell reselection from 2G to 3G mode | CSSR, CDR, CSR, RxLev, RSCP. |
| Ooredoo- Mobile data | Dual (3G +4G) | To check data network performance and coverage | HTTP file download from the service providers network and ping test. | Latency, Ping Packet Success Rate, Avg. downlink throughput, RSCP, RSRP. |

3. Performance Indicators Definition

Mobile voice performance was measured based on the following set of KPIs:

Call Setup Success Rate (CSSR)– This indicator is used to measure the percentage of calls successfully established without facing blockage in the network as a ratio of the total number of call attempts made to access and establish a voice call. [\(to check network accessibility\)](#)

Call Drop Rate (CDR) – This indicator is used to measure the percentage of calls dropped due to technical problems or coverage gaps in the service provider’s network as a ratio of the total number of calls successfully established. [\(to check network retain-ability\)](#)

Call Success Rate (CSR) – This indicator is used to measure the percentage of calls successfully established without facing blockage in the network as a ratio of the total number of call attempts made to access and establish a voice call and then successfully terminated from the user-end without being dropped or disconnected from the network side due to a technical irregularity. [\(to check service integrity\)](#)

Mobile data performance was measured based on the following set of KPIs:

Packet Latency - Packet delay, which represents the time taken for data packets to pass through the GPRS bearer in a round-trip time from the mobile to the server in the service provider’s core network and back to the mobile. [\(to check delay in the network\)](#)

Ping Packet Success Rate is the percentage of packets lost between designated routes in the network. It is used to indicate the loss of data packets during transmission over a telecommunications network. [\(to check data integrity\)](#)

HTTP Average downlink throughput - This is the average downlink throughput (rate at which data/bits are transferred to the user) experienced by a user while downloading content from the Internet. [\(to check download speed\)](#)

3. Performance Indicators Definition

Coverage is assessed based on the following radio parameters:

Reference Signal Received Power (RSRP) – This indicator measures the linear average of the received power on reference signal resource elements in the downlink during the drive test ([to check 4G coverage](#)).

Received Signal Code Power (RSCP) – This indicator measures the received signal code power of the pilot channel in the downlink during the drive test ([to check 3G coverage](#)).

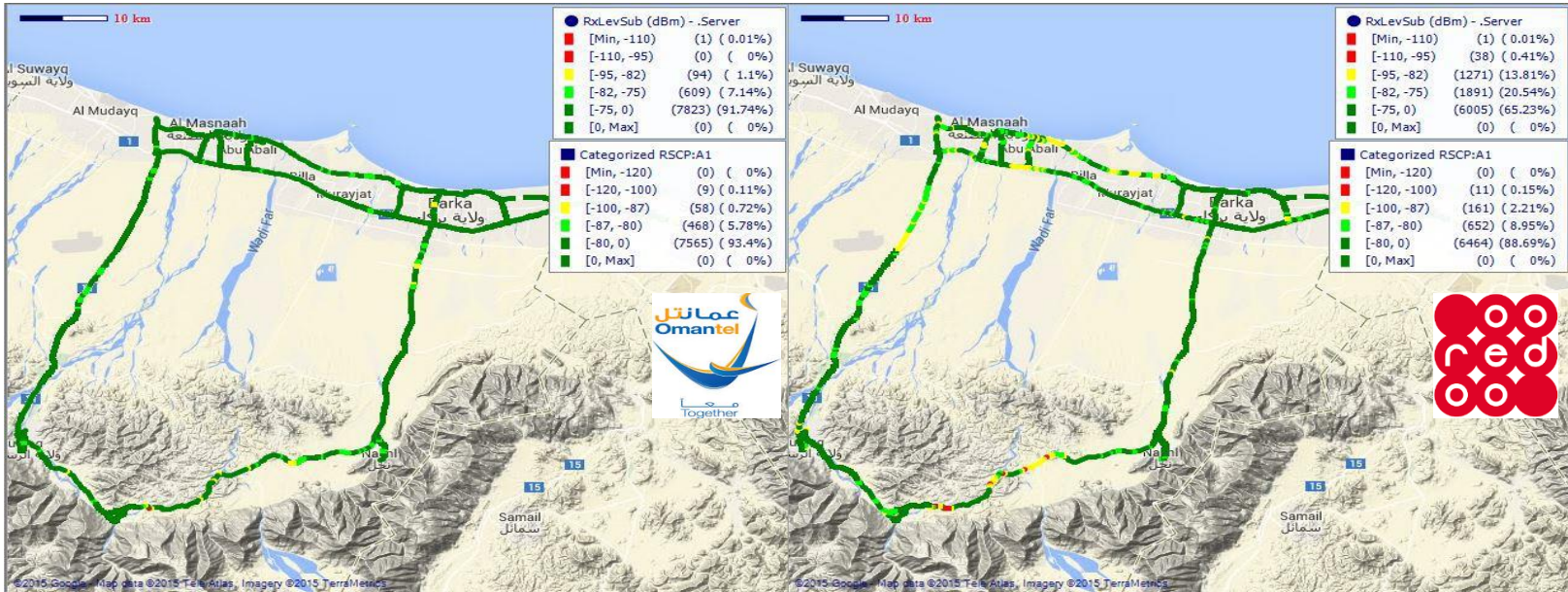
Received Signal Level (RxLevSub) - This indicator measures the received signal strength in downlink during the drive tests ([to check 2G coverage](#)).

The following convention is used for the coverage plot.

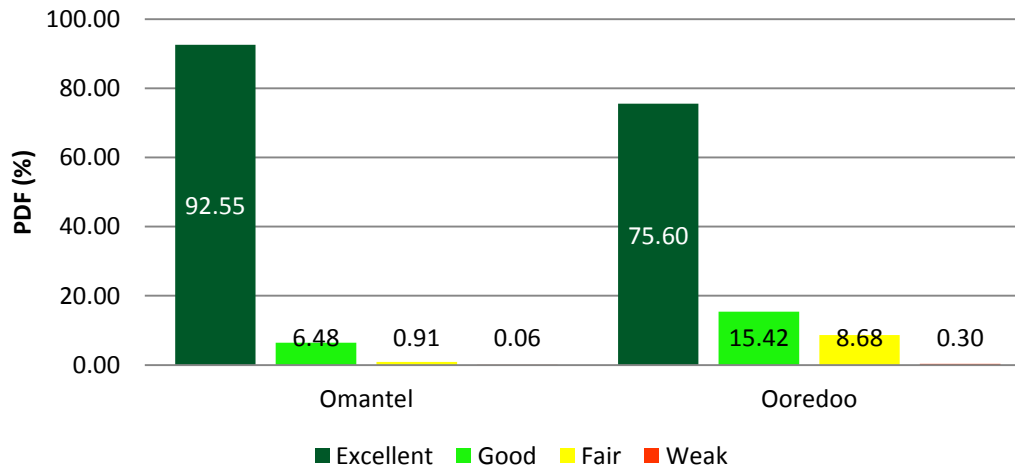
| Serving Cell RSRP (dBm) | | 3G CPICH RSCP (dBm) | | 2G RxLevSub (dBm) | | Classification | Penetration |
|-------------------------|-------------------|---------------------|-----------------|-------------------|----------------|----------------|--------------|
| | Range | | Range | | Range | | |
| | >= - 85 | | >= -80 | | >= -75 | Excellent | Indoor |
| | >= -95 and < -85 | | >=-87 and <-80 | | >=-82 and <-75 | Good | |
| | >= -105 and < -95 | | >=-100 and <-87 | | >=-95 and <-82 | Fair | In-Car |
| | >= 120 and < -105 | | <-100 | | <-95 | Weak | Outdoor Only |

4. Result

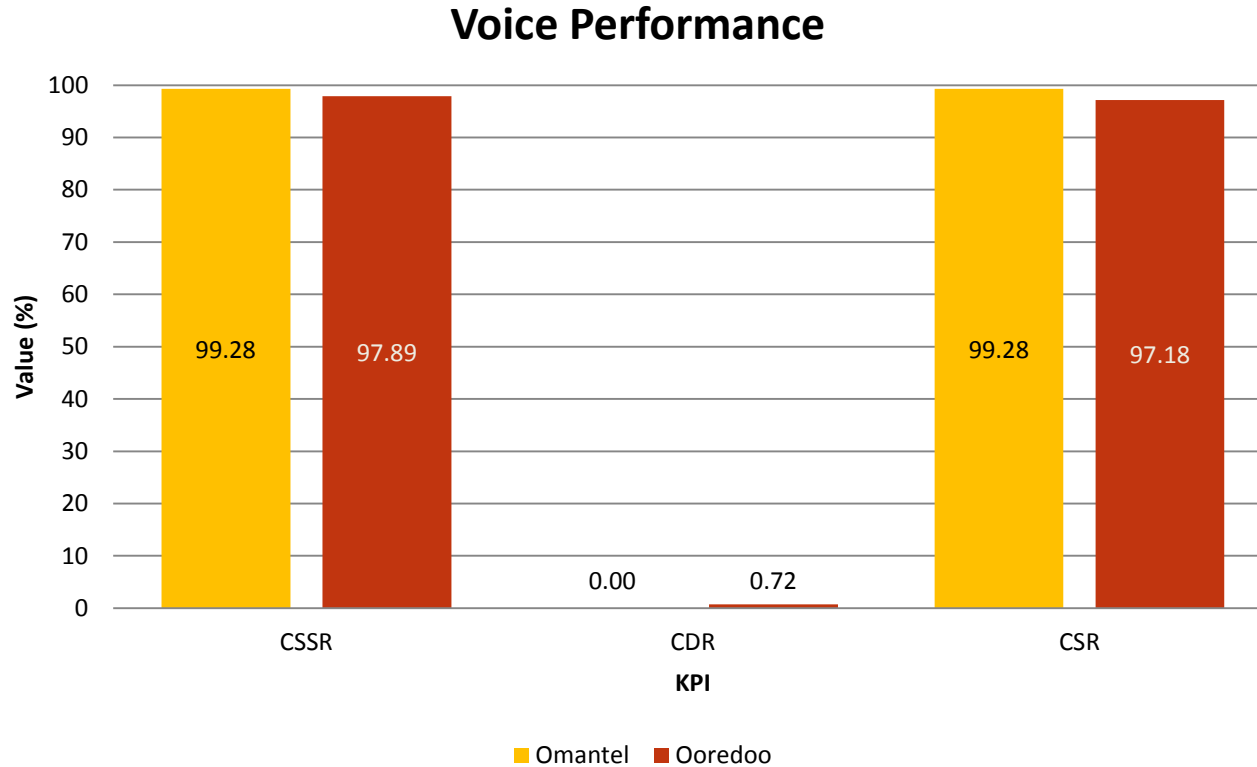
4.1 Mobile Voice Coverage



Voice Coverage Distribution



4.3 Mobile Voice Performance

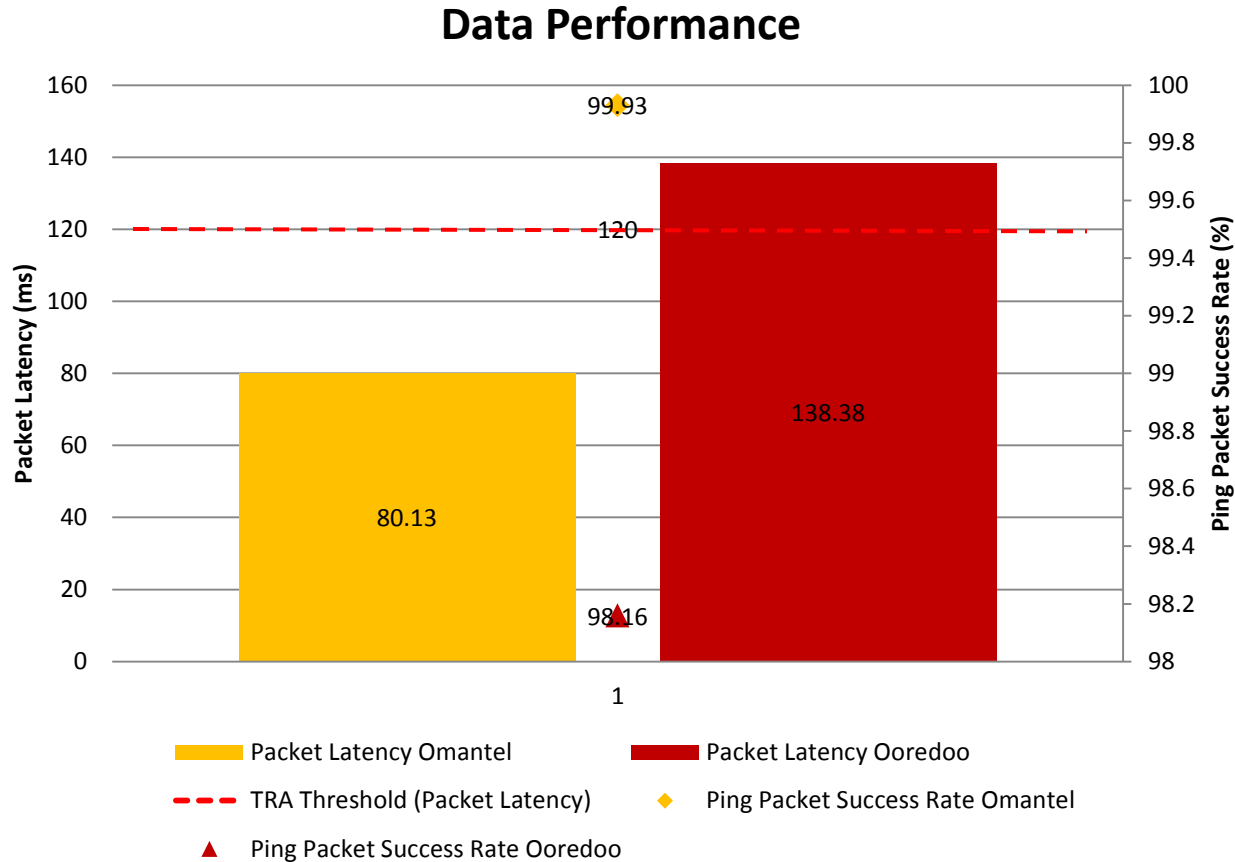


CSSR: Call Setup Success Rate (Higher is better)

CDR: Call Drop Rate (Lower is Better)

CSR: Call Success Rate (Higher is better)

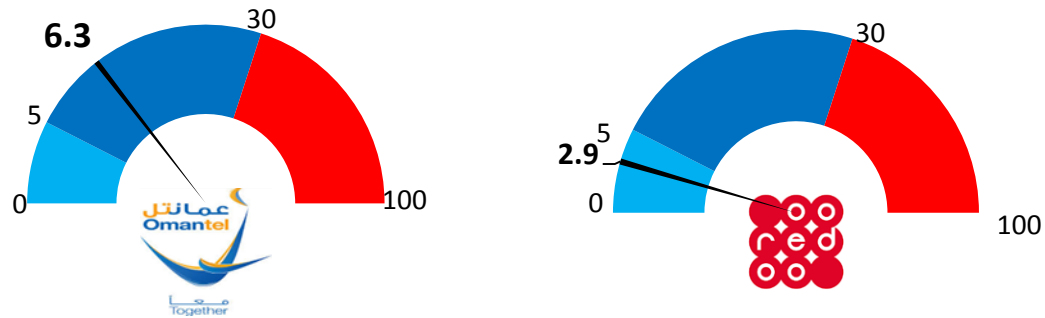
4.4 Mobile Data Performance



Packet Latency (ms): Lower is Better, **Ping Packet Success Rate:** Higher is Better

4.5 Mobile Data Download Speed

Avg. Download Speed(Mbps)



Speed Distribution (Mbps)

Very Fast (5 to 100) Fast (2 to 5) Fair (0.5 to 2) Slow (0 to 0.5)

