سلطنة عُمان
Sultanate of Oman

هيئة تنظيم الاتصالات
Telecommunications Regulatory Authority

# Quarterly Report on Telecom Sector Indicators

## Q3, 2016

Competition and Tariffs Unit

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## ➢ Introduction

We are pleased to present Q3 2016 Report for the Indicators of Telecom Sector of Oman. The TRA has been compiling and publishing this information on quarterly basis to provide market intelligence on Telecom Sector to all interested parties including the investors, consumers, and the licensees. The Quarterly reports provide a brief update on the status of major telecom services in the Sultanate of Oman. These reports cover voice and data services for both fixed and mobile segments.

The quarterly reports are being compiled collecting data from the telecom service providers operating in Oman. The TRA would like to acknowledge and appreciate the service providers' cooperation and support for providing data to TRA, which helped in preparing this report and disseminating the information contained in it. The source data is sometimes delayed by the licensees, which ultimately cause delays in publishing the report. We hope the publication timing will improve in future with the cooperation of service providers.

Comments and suggestions from the users of these reports are welcome for improvement of the contents and structure of the reports.

This report is also published on the TRA website **(www.tra.gov.om).**

## ➢ Disclaimer

The TRA tries its best to ensure accuracy of the information provided in this report. However, the users of any information contained in this report are advised to perform their own due-diligence to assess accuracy and relevance of the information and use it at their own risk and responsibility. Since the data is provided by the licensees, the TRA cannot assume responsibility for any loss, damage, and cost or expense whether direct, indirect, or consequential, suffered by any person using or relying on this information whether caused by reason of any inaccuracy, error, omission or misinterpretation.

# Major Market Observations

# Q3, 2016

- As per Monthly Statistical Bulletin of September 2016 published by NCSI, the population of the Sultanate reached to 4,490,943 inhabitants .

- The total number of households stood at 575,000 by end of 2015 as per the NCSI estimation.

The penetration of different services stood at the following levels at the end of the Q3/2016:

- Fixed line 10.2% of inhabitants
- Mobile subscriptions 151% of inhabitants
- Fixed Internet 48.34% of households.

The Active Mobile Broadband Subscribers' reached to 85.5% of inhabitants by the end of Q3/2016 with the total active subscribers of 3,838,089 .

The Blackberry Subscribers represent 0.35% of the total Mobile Subscribers base at the end of Q3/2016.

During the Q3/2016, the TRA received and approved:

- 13 new and revised Tariff Plans.
- 42 promotional tariff offers

TRA type approved 334 telecom equipments, and issued 12 authorizations for importing equipments. In addition, TRA Issued 382 releases to customs for importing telecom equipments during Q3/2016.

TRA carried out 19 inspections of dealers to check compliance of TRA regulations.

# Summary of Main Telecommunications Indicators

# Q3, 2016

| Indicator | Fixed Telephony Service *(other than Fixed Internet)* | Fixed Internet Service | Mobile Service |
|---|---|---|---|
| Subscribers | 458,464 | 277,976 | 6,785,611 |
| Penetration rate[1] | 79.7% of household | 47.87%% of household | 151% of inhabitant |
| Revenue (Mln.RO) | 28.353 | 25.135 | 154.017 |
| International Outgoing Voice Minutes (mln), | 5.902 | NA | 278.772 |
| ARPU, (RO)[2] | 4.46 | 30.14 | 7.57 |
| Service Providers[3] | Omantel, Ooredoo, Teo, Connect Arabia International | Omantel, Ooredoo,Awaser | Oman Mobile, Ooredoo, Friendi, Renna, Teo |

[1]Note: Penetration rate is the total number of subscriptions on every 100 inhabitants/households. The Q3/2016 penetration rates are calculated based on the population (4,490,943), as per the latest bulletin published by NCSI – September 2016. Households: 575,000 (as per the NCSI estimation for year 2015).

[2] ARPU (the average revenue per user). The Fixed ARPU is based on revenue for the fixed telephone lines (post-paid and prepaid).

[3]Awser has started its commercial operations. The figures of Awaser has been captured in this report and updated for the second quarter accordingly.

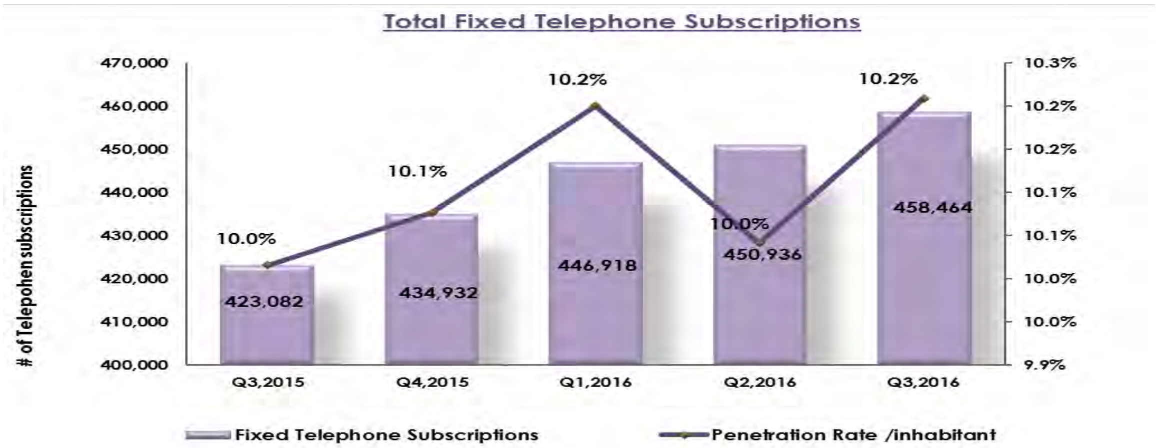
[4]Household figure used is as per NCSI estimation for the year 2015.

| | Q3/2016 | Q2/2016 | % Change |
|---|---|---|---|
| Population | 4,490,943 | 4,413,309 | 1.75 |
| Households[4] | 575,000 | 575,000 | - |

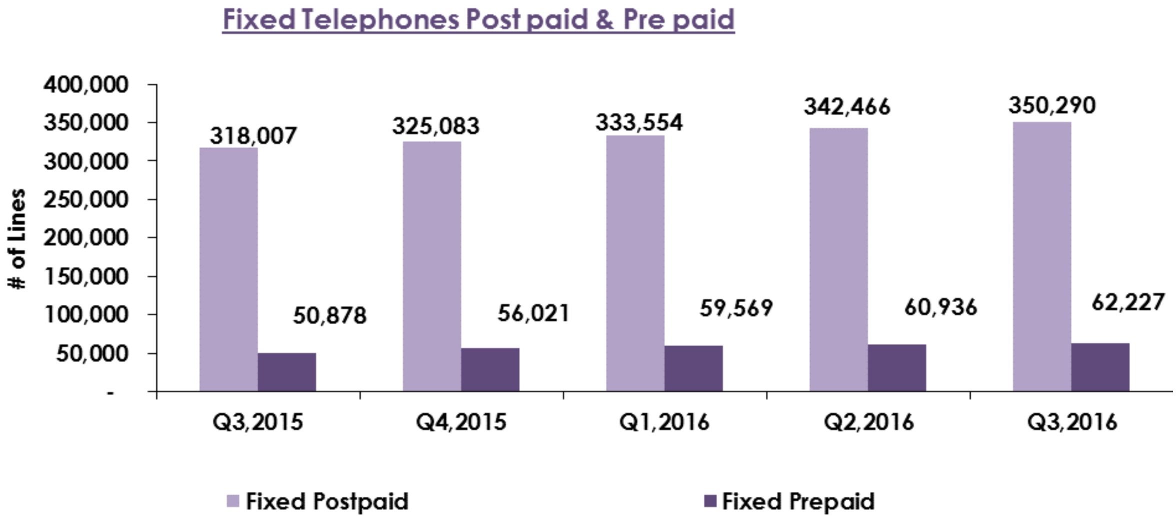
# Fixed Telephone Service

| Type of Service | Q3/2016 | Q2/2016 | % Change |
|---|---|---|---|
| **Fixed Telephone Lines:** | | | |
| 1.1 Post Paid | 350,290 | 342,466 | **2.28%** |
| 1.2 Pre-Paid | 62,227 | 60,936 | **2.11%** |
| 1.3 Public Telephone – Payphone | 6,801 | 6,801 | **0%** |
| 1.4 ISDN[1] Equivalent Channels | 37,080 | 39,150 | **-5.28%** |
| 1.5 WLL Connections | 1,526 | 1,497 | **2.13%** |
| **Total Fixed Telephone Lines in Operation (1.1-1.5)** | **458,464** | **450,936** | **1.66%** |
| **Fixed Line Penetration /100 Inhabitant** | **10.21%** | **10.2%** | **0.01%** |
| **Fixed Line Penetration /100 household** | **79.73%** | **78%** | **1.73%** |

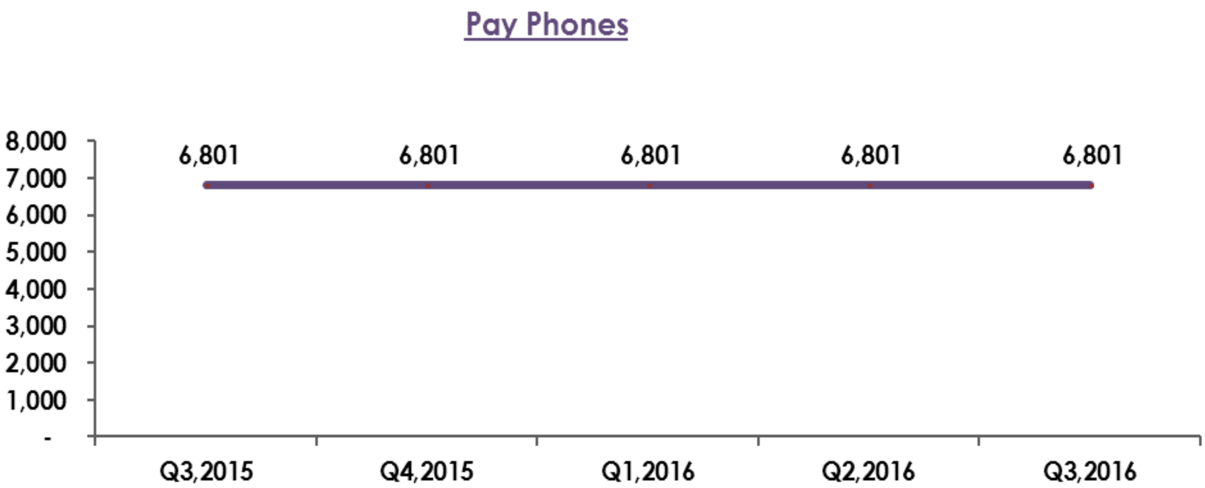
- **Note: The Q3/2016 penetration rates are calculated based on the population (4,490,943), as per the latest bulletin published by NCSI – September 2016.**
- **Households: 575,000 (as per the NCSI estimation for year 2015).**
- **[1]ISDN (Integrated services digital network): a network that provides digital connections between user-network interfaces.**



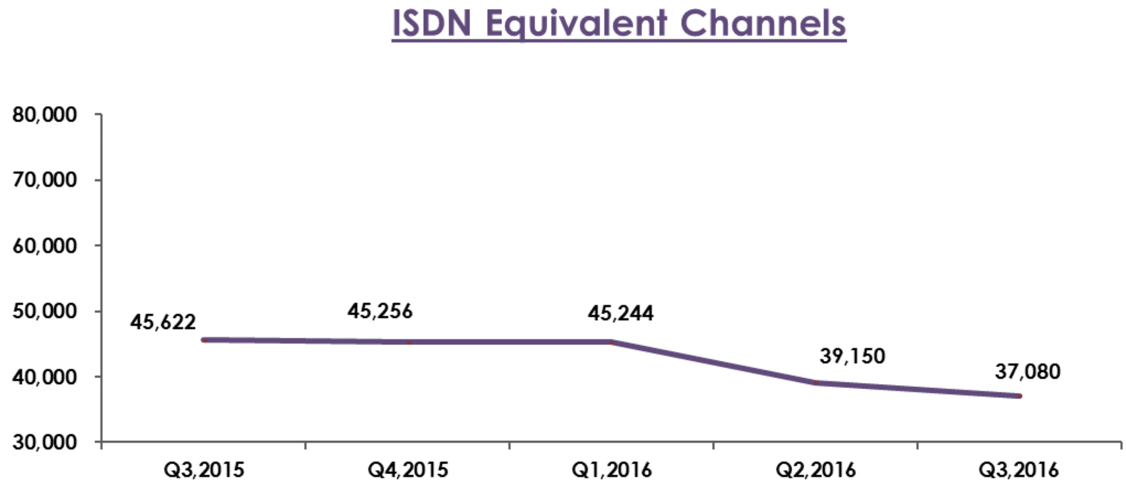

- Third Quarter 2016 achieved 458,464 fixed line subscribers with an increase of 7,528 lines as compared to the previous quarter (Q2/2016).
- The penetration rate per inhabitant of the fixed line subscribers stayed constant for the last two quarters.
- However, the penetration rate per household increased by 1.73% during the third quarter from 78% to 79.73 %.



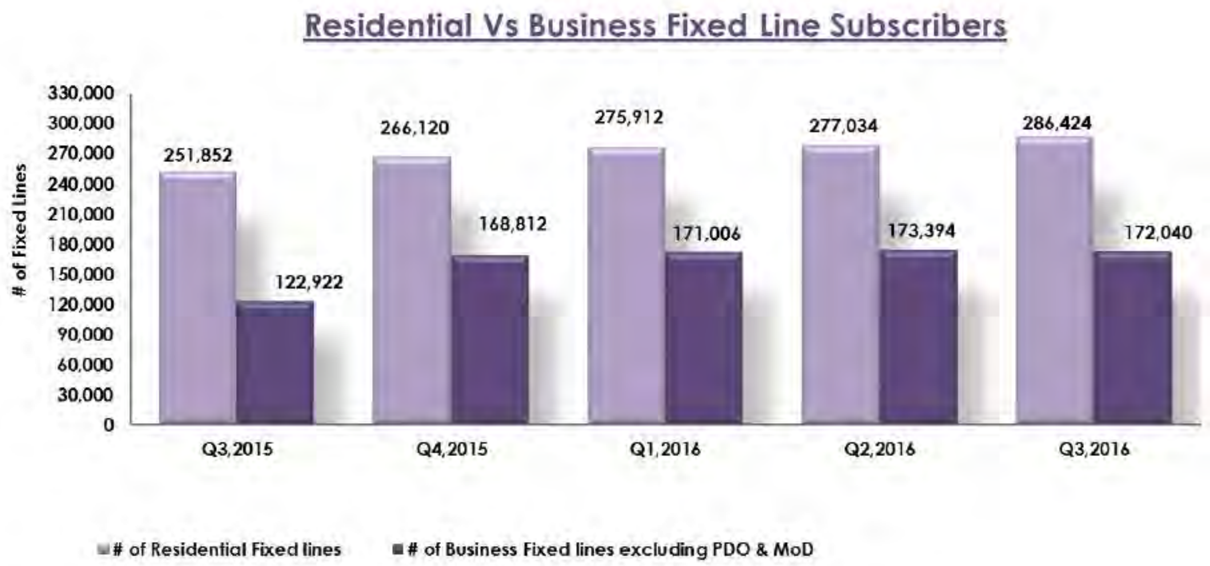

Both the fixed postpaid and pre-paid subscriptions grew during the third quarter 2016 by 2.28%, and 2.12%respectively.




Public payphones remained unchanged since last year with the total of 6,801 pay phones in service. These are being kept as a license obligation.




During the third quarter 2016, the ISDN[1] equivalent channels declined by 5.3% reaching 37,080 channels. This change was due to recalculation of lines as per ITU Definition.




During the third quarter residential fixed line subscribers grew by 3.38% while business fixed line subscribers declined by 0.78% as compared to the previous quarter.

The split between fixed residential and business lines stood at 62.5% and 37.5% respectively in Q3/2016.

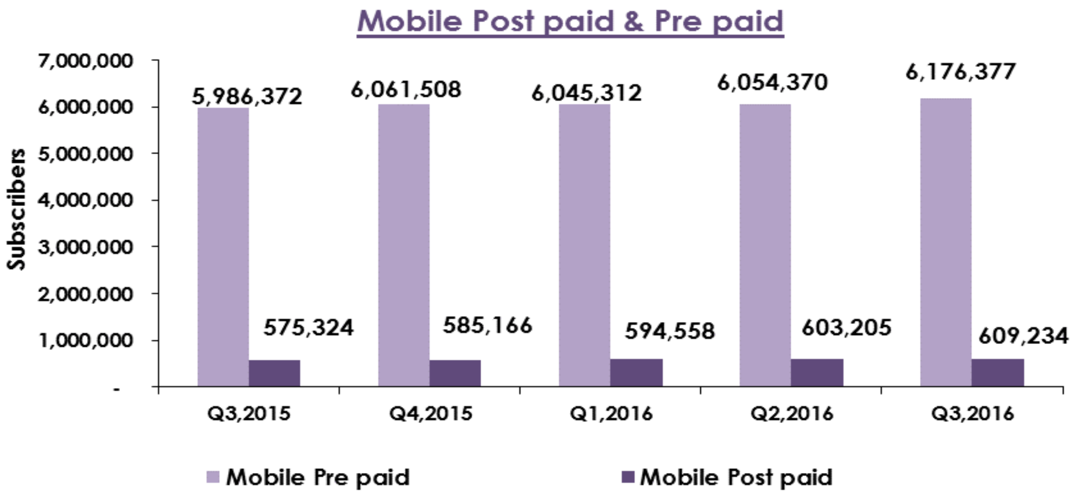
**[1]ISDN (Integrated services digital network): a network that provides digital connections between user-network interfaces.**

# Mobile Service

| Mobile Subscribers | Q3/2016 | Q2, 2016 | % change |
|---|---|---|---|
| **1 Post Paid** | | | |
| *1.1 Operators* | 609,234 | *603,205* | **1%** |
| **Total Postpaid Subscribers** | **609,234** | ***603,205*** | **1%** |
| **2 prepaid** | | | |
| *2.1 Operators* | 5,049,204 | *4,979,319* | **1.40%** |
| *2.2 Resellers* | 1,127,173 | *1,074,955* | **4.85%** |
| **Total Prepaid Subscribers** | **6,176,377** | ***6,054,370*** | **2.02%** |
| **Total Mobile Subscribers: (2.1+2.2)** | **6,785,611** | **6,657,575** | **1.9%** |
| **Mobile Penetration/100 Inhabitant** | **151%** | ***151%*** | **0%** |
| ***BlackBerry Subscriptions:*** | | | |
| *3.1 Post Paid* | 3,963 | 4,294 | **-7.7%** |
| *3.2 Pre-Paid* | 19,659 | 31,945 | **-38.4%** |
| **Total BlackBerry Subscribers (3.1+3.2)** | **23,622** | **36,239** | **-34.8%** |
| **% of BlackBerry Mobile Subscribers of total Base in Oman** | **%0.35** | **%0.5** | **-0.15** |

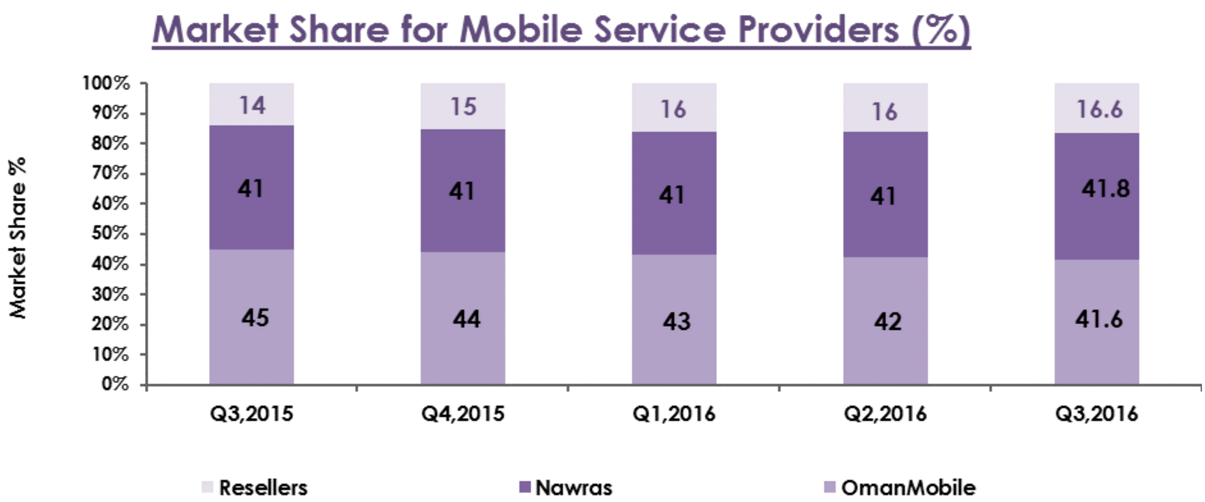
- **Note: The Q3/2016 penetration rates are calculated based on the population (4,490,943), as per the latest bulletin published by NCSI – September 2016.**

- The total mobile subscribers increased slightly by 2% during the third quarter 2016 achieving a total of 6,785,611 subscribers base.
- The mobile penetration stayed constant during third quarter.




- Post-paid mobile subscribers reached 609,234 with 1% growth over the previous quarter.

- Prepaid mobile subscribers increased by 2% reaching to 6,176,377 subscribers.

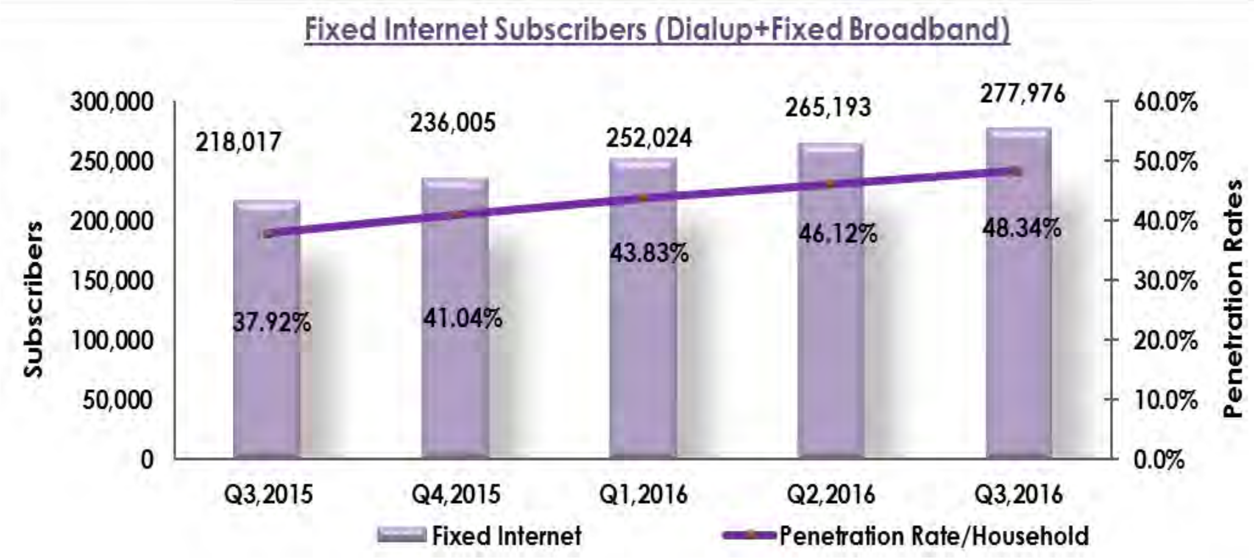



- During the third quarter 2016, Omantel mobile and Ooredoo almost attained equal market share. The Resellers attained16.6% market share similar to the previous quarter 2016.

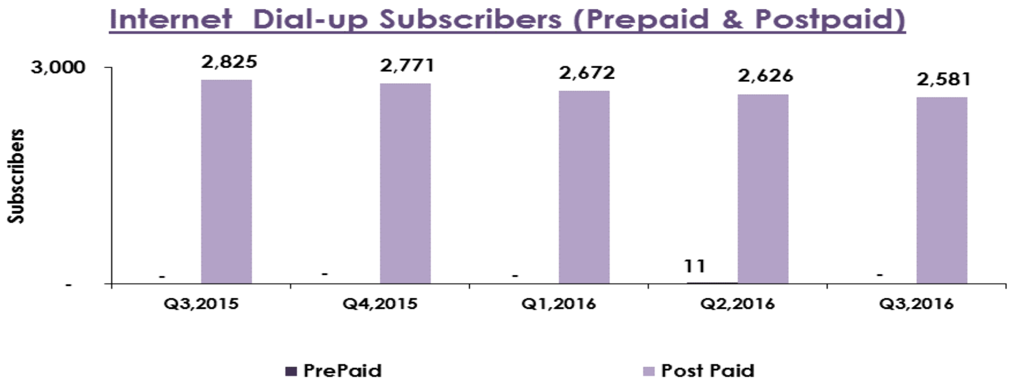
# Internet Services

| Type of Service | Q3/2016 | Q2/2016 | % change |
|---|---|---|---|
| **Dial Up Subscribers** | | | |
| 1.1 Post Paid | 2,581 | 2,626 | **-1.72%** |
| 1.2 Pre-Paid | - | 11 | **-** |
| **1. Total Dial-Up Subscribers: (1.1+1.2)** | **2,581** | **2,637** | **-2.12%** |
| **Fixed Broadband Subscribers** | | | |
| **2. Total Fixed Broadband Subscribers** | **275,395** | **262,556** | **4.89%** |
| **Total Fixed Internet Subscribers (1+2)** | **277,976** | **265,193** | **4.8%** |
| **Fixed Internet Penetration /100 Household** | **48.34%** | **46.12%** | **2.22%** |
| **Fixed Broadband Subscribers Penetration/100 Household** | **47.89%** | **45.66%** | **2.23 %** |
| **Active Mobile Broadband Subscribers** | | | |
| 3.1 Dedicated mobile-broadband Subscribers | 2,539,307 | 2,252,074 | **12.7%** |
| 3.2 Standard mobile-broadband Subscribers | 1,298,782 | 1,241,720 | **4.59%** |
| **Total Active Mobile Broadband Subscribers (3.1+3.2)** | **3,838,089** | **3,493,794** | **9.9%** |
| **Active Mobile Broadband Penetration Rate /100 Inhabitant** | **85.5%** | **77.8%** | **7.7%** |

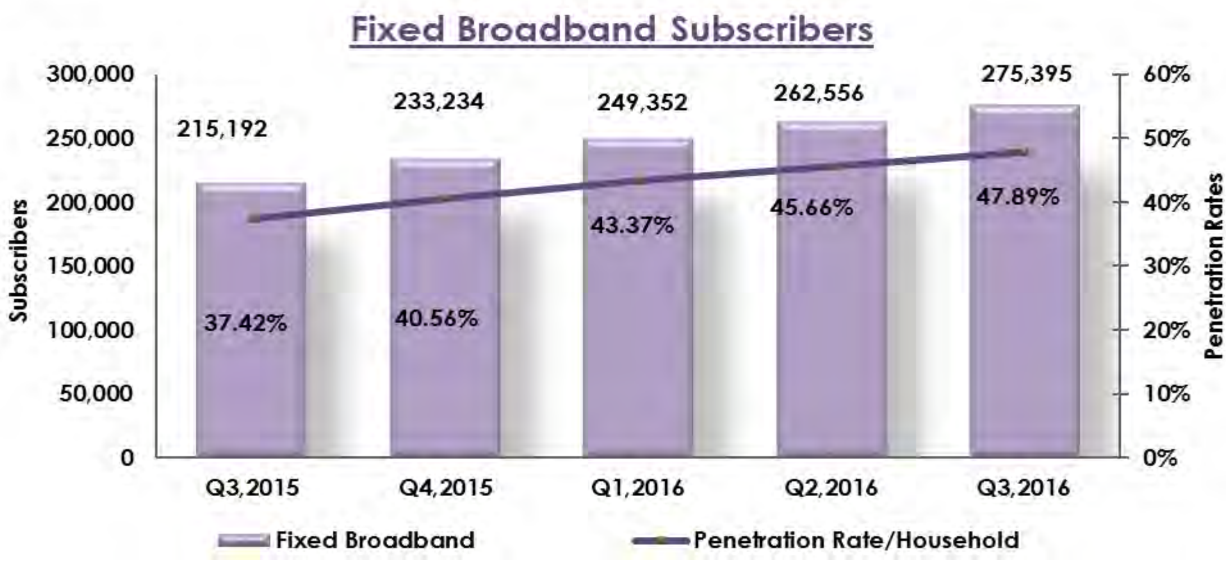
- **Note: The Q3/2016 penetration rates are calculated based on the population (4,490,943), as per the latest bulletin published by NCSI – September 2016.**
- **Households: 575,000 (as per the NCSI estimation for year 2015).**



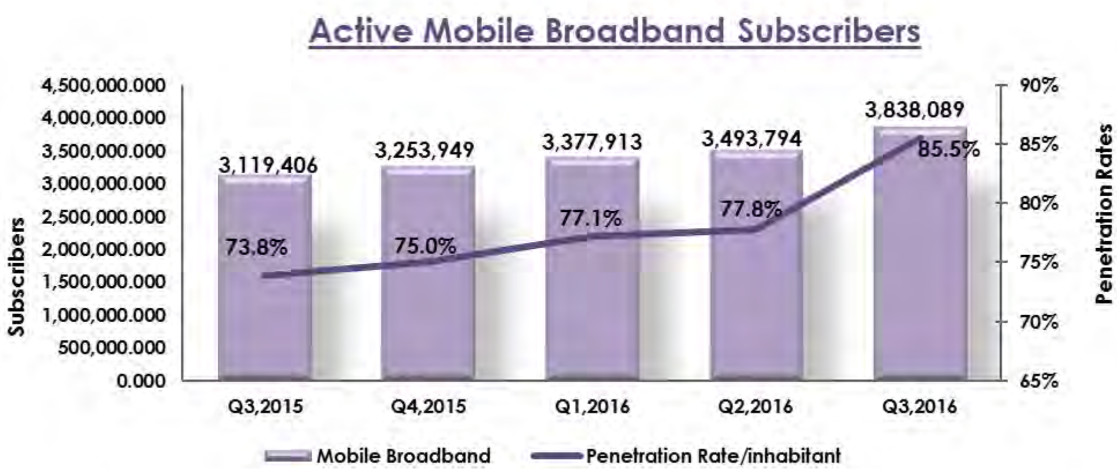

- The total fixed internet subscribers were added up by 12,783 subscribers during the third quarter 2016 reaching a total of 277,976 subscribers. This shows 4.8% growth over the previous quarter.
- During the reported quarter, the fixed internet penetration rate per household reached 48.34% which is 2.2% higher than the previous quarter.



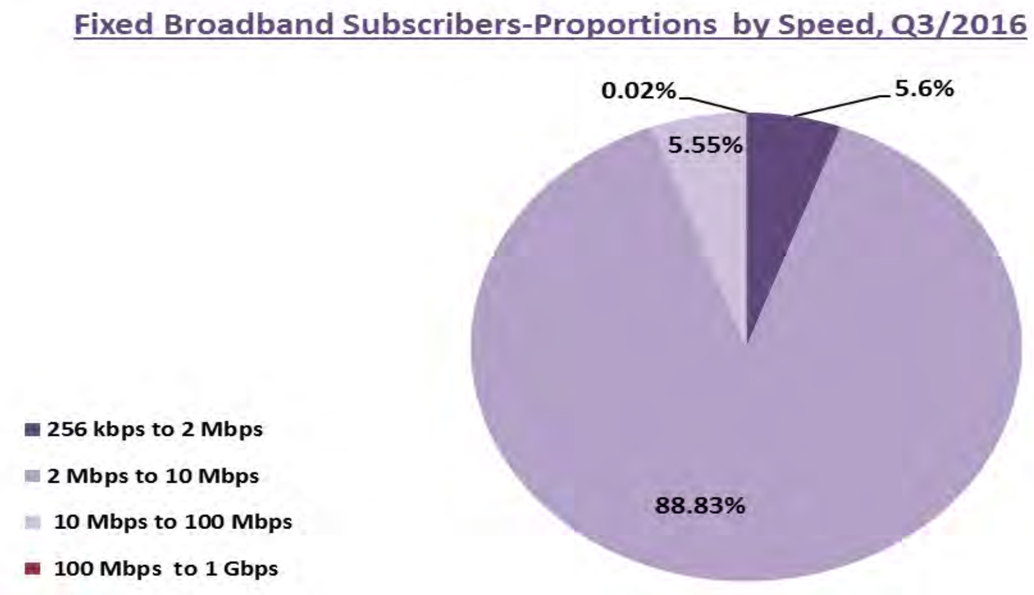

- Since last year, dial up postpaid internet subscribers have been gradually shrinking reaching to 2,581 subscribers by end of Q3, 2016.



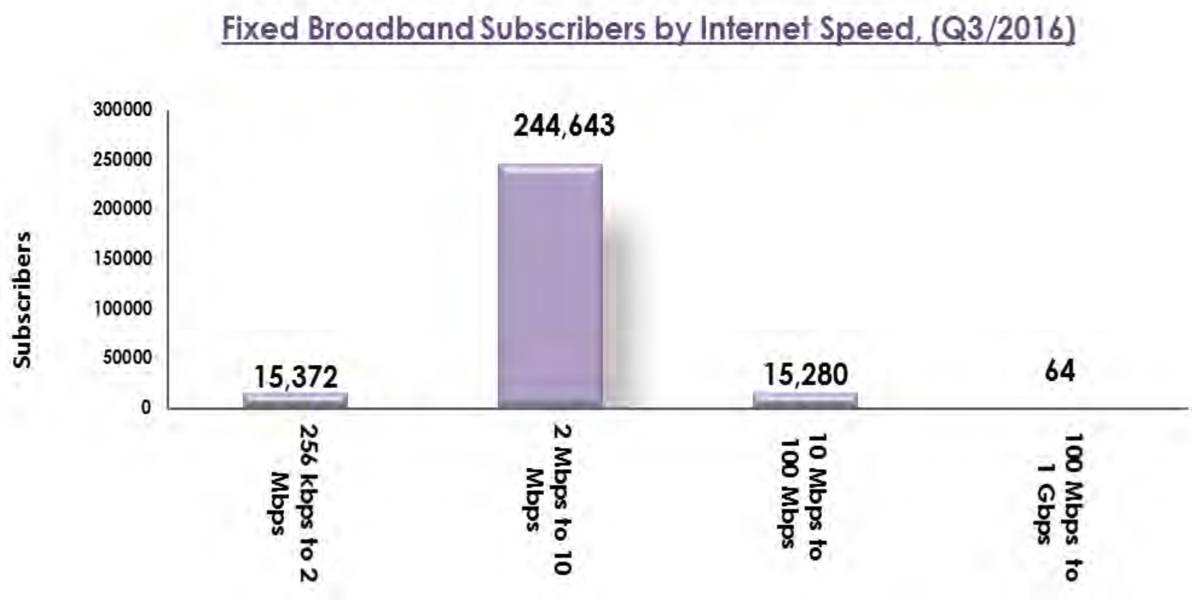

- During the third quarter 2016, fixed broadband segment has experienced 4.89% growth over the previous quarter. Fixed Broadband subscription reached 275,395 subscribers with penetration rate of 47.89% per household.

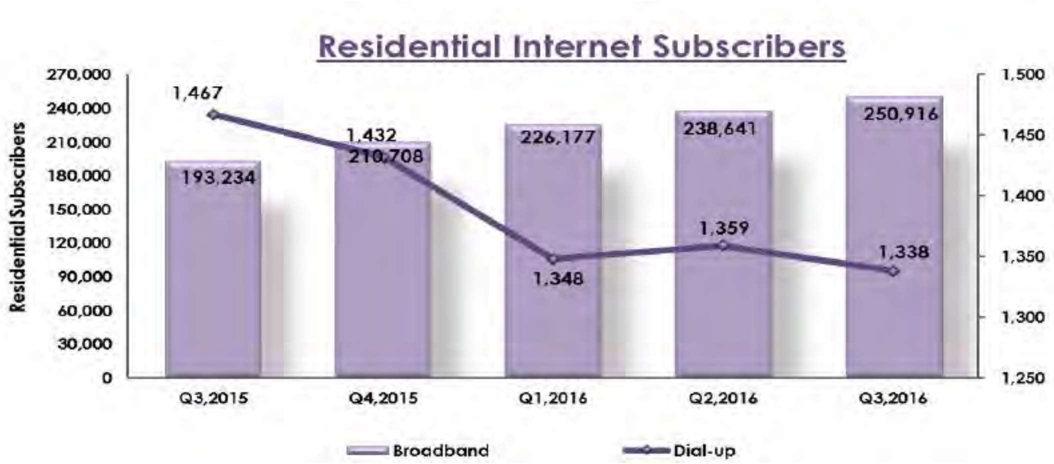



- During the third quarter 2016, total active mobile broadband subscribers rose by 9.9% to 3,838,089 from 3,493,794. Also, the penetration rate increased by 7.7 % from 77.8% to 85.5% per inhabitant.



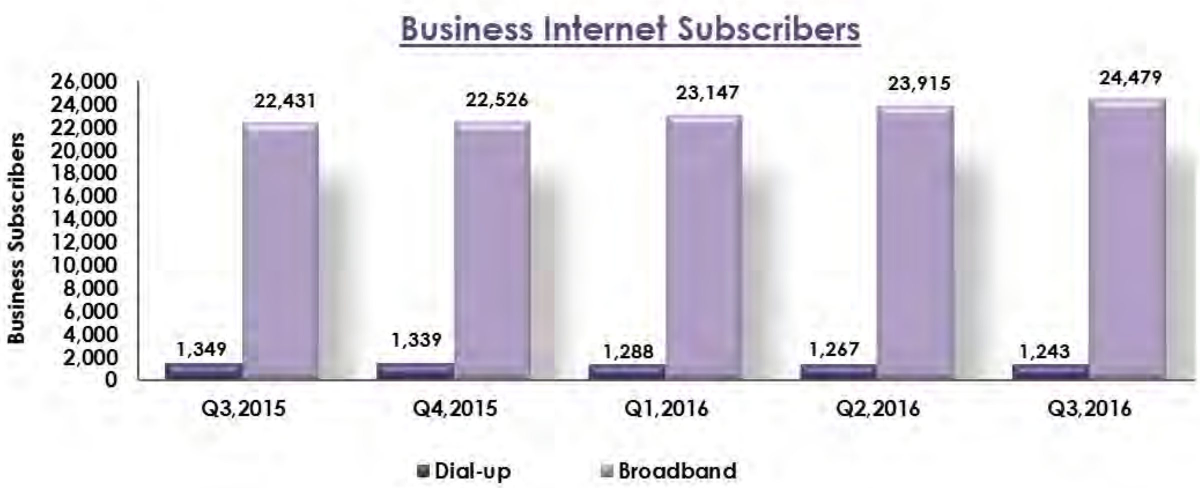

- 5.6% of fixed Broadband subscribers during Q3, 2016 had access speed of 256 Kbps to 2 Mbps.
- 88.83% of fixed Broadband subscribers during Q3, 2016 had access speed of 2 Mbps to 10 Mbps.
- 5.55% of fixed Broadband subscribers during Q3, 2016 had access speed of 10 Mbps to 100 Mbps.
- 0.02% of fixed Broadband subscribers during Q3,2016 has access speed of 100 Mbps to 1 Gbps.

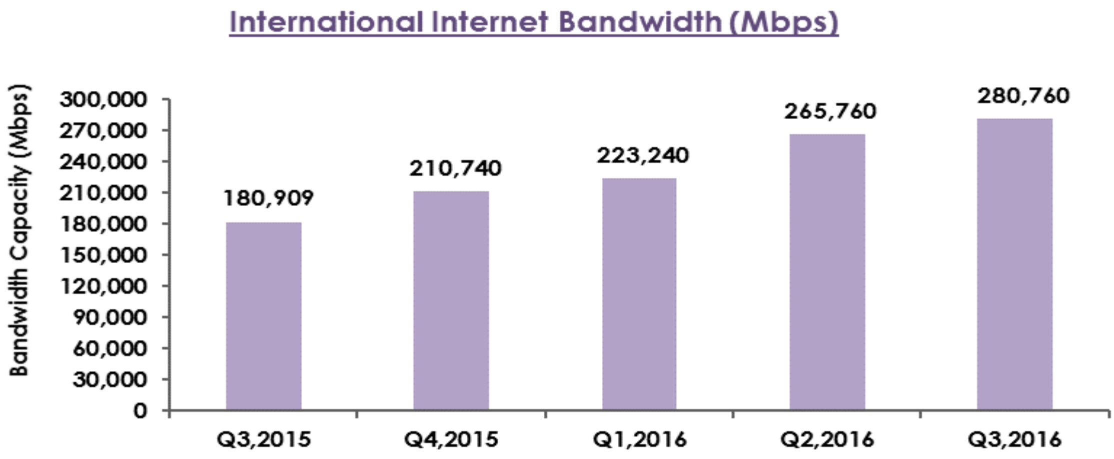




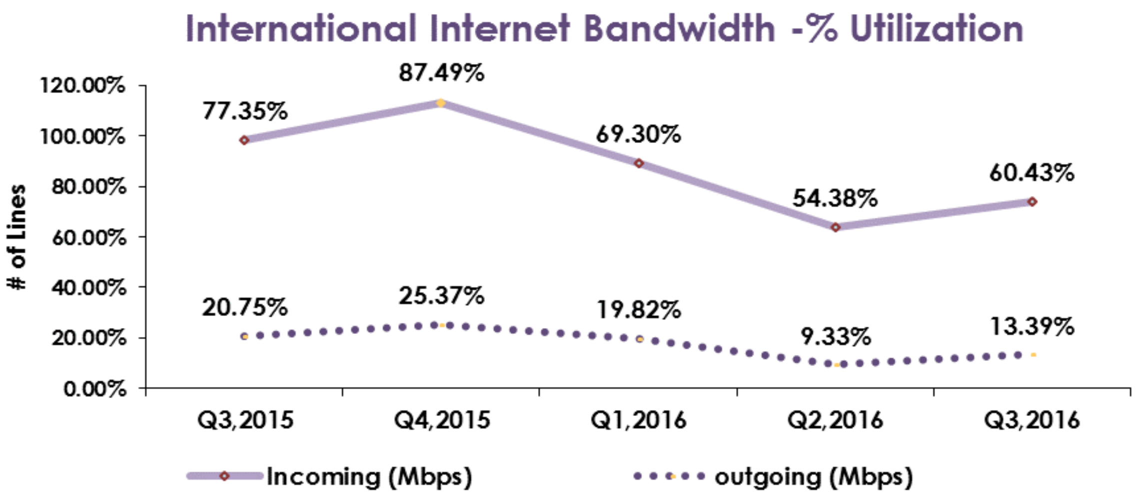

- The residential broadband subscribers in the above chart registered a growth of 5% during the third quarter 2016, also the residential dial up subscribers declined by 0.02% over the second quarter 2016.

- The below chart presents an increase of 2.35% in the business segment of broadband, while 1.8% drop in the dial up internet subscribers.



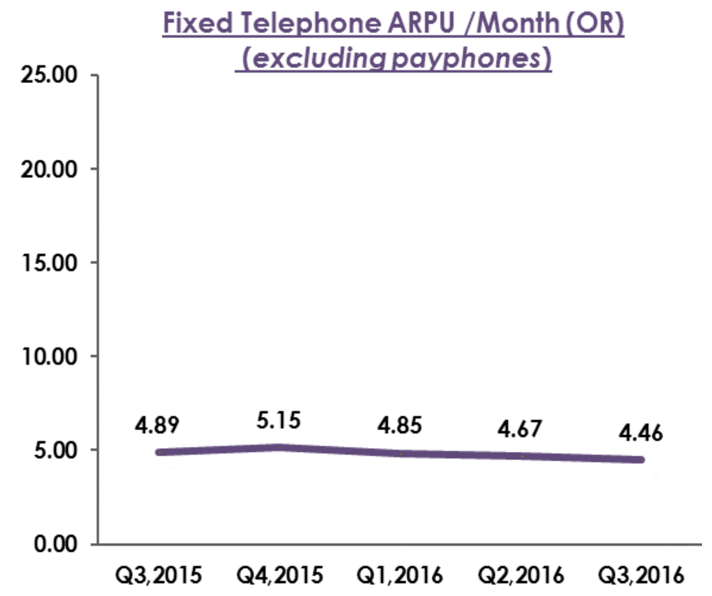


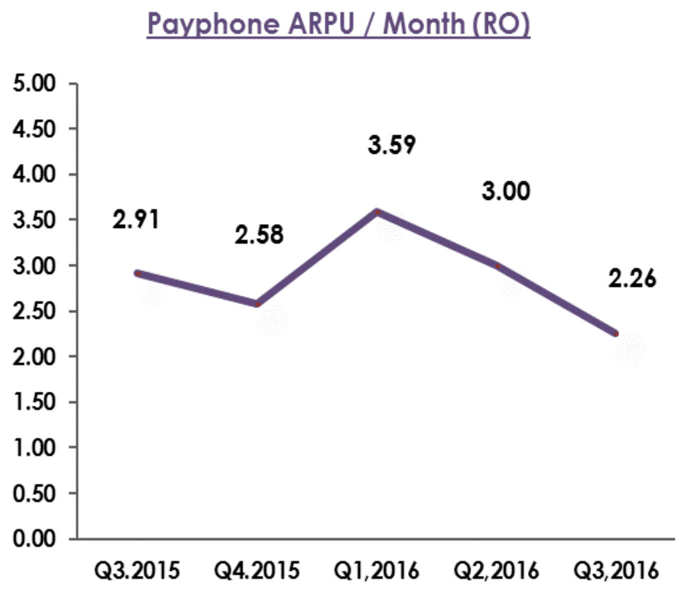

- During the third quarter 2016, the operators had 280,760 Mbps capacity for internationc internet bandwidth as compared to the previous quarter when it was 265,760 Mbps.

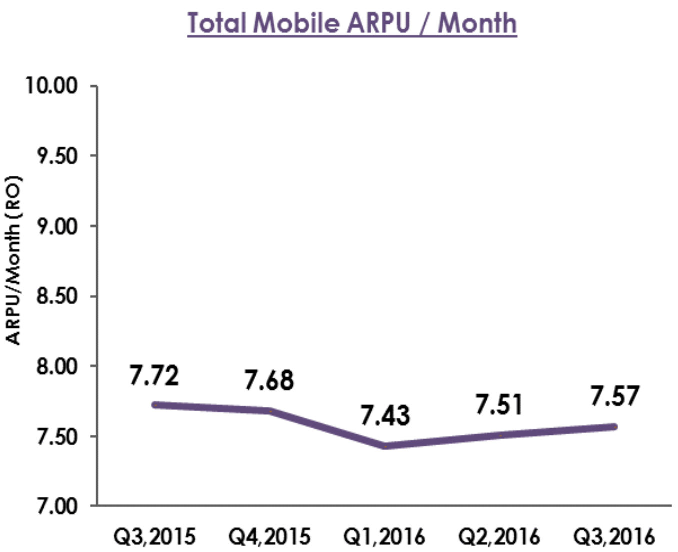


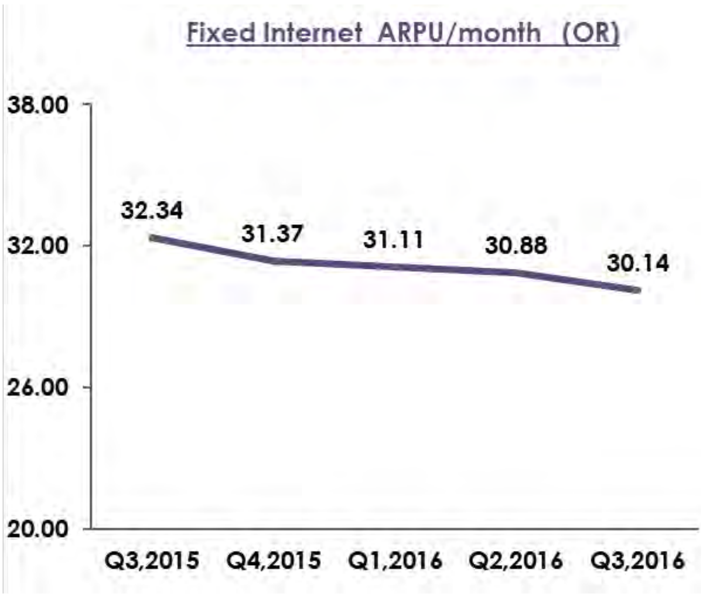

- Out of 280,760 Mbps capacity, on average 13.39% was utilized for the outgoing and 60.43% for the incoming traffic.

# ARPUs[1]



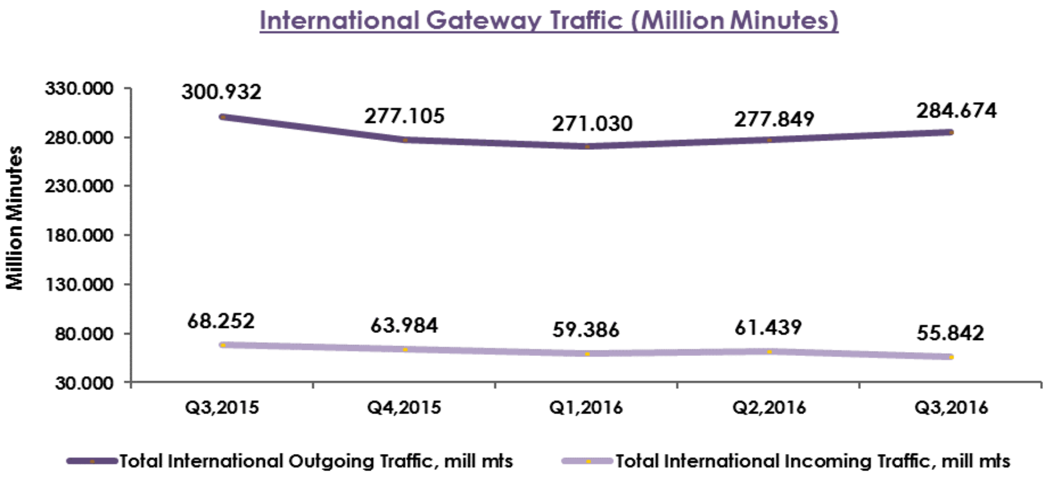



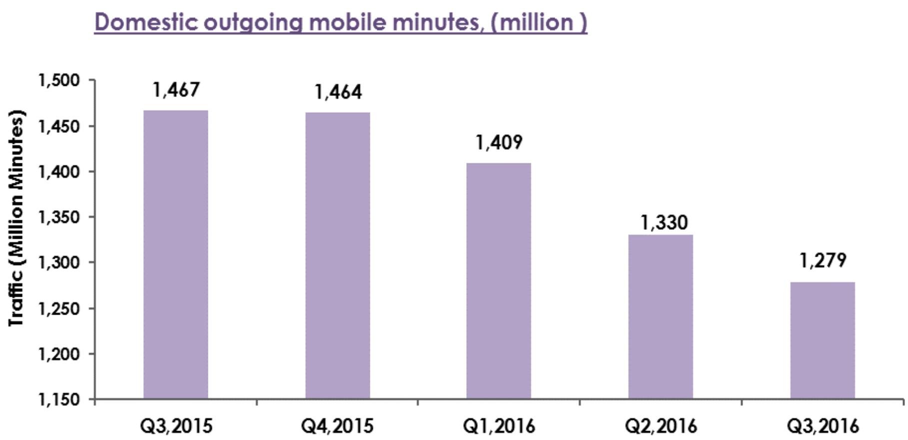




[1]ARPU (the average revenue per user)

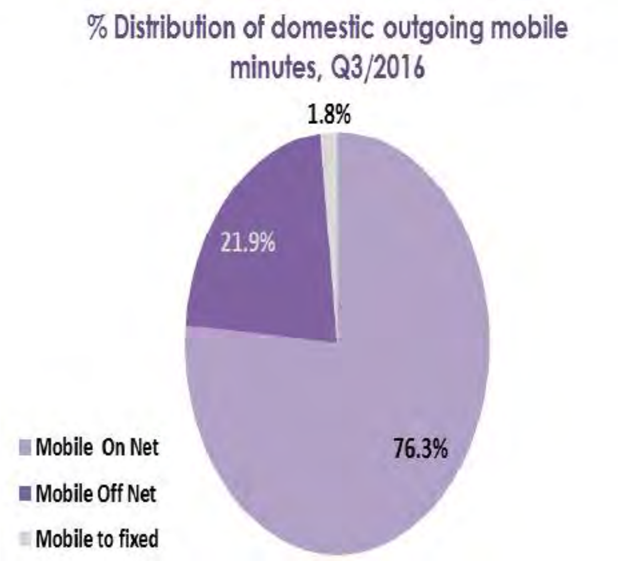
# Traffic

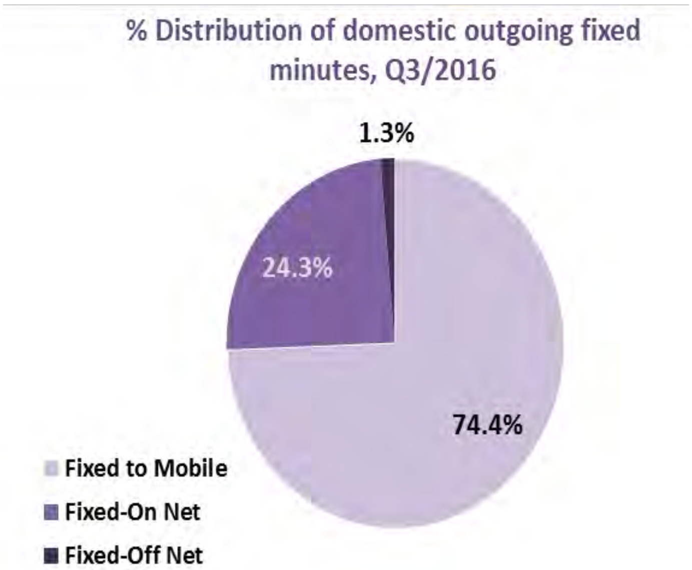



The third quarter 2016 experienced increase in the outgoing international traffic by 2.45%, while the incoming traffic declined by 9.1% during the third quarter against the second quarter 2016.



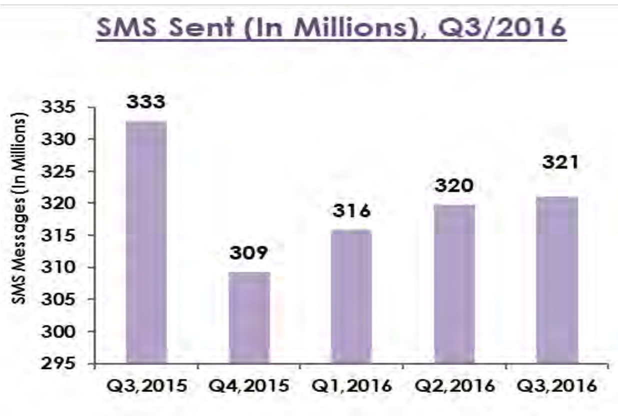

During the third quarter 2016, the domestic outgoing mobile traffic declined by 3.8% to 1,279 million minutes from the previous quarter traffic of 1,330 million minutes.

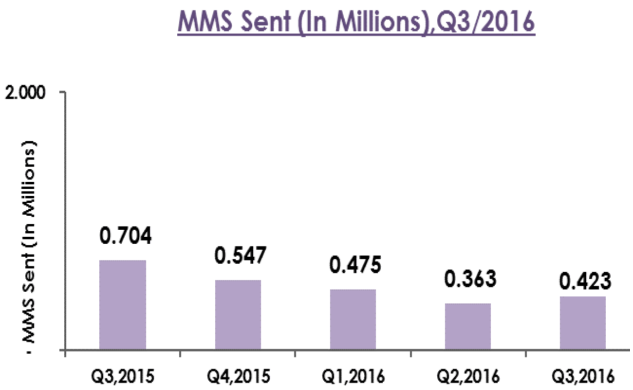



During the third quarter 2016, mobile to mobile (On net) traffic had the major share of the 76.3% out of the total domestic outgoing traffic. While the Off net mobile domestic traffic has 21.9%, share Mobile to fixed Traffic represents1.8% of the mobile domestic traffic.

During the third quarter 2016, the domestic outgoing fixed traffic achieved 74.4% share for fixed to mobile, 24.3% for fixed to fixed (On-net), and 1.3% for fixed to fixed (Off-net) traffic.




Total outgoing SMS (short messages) Traffic increased to reach 321 million messages by the third quarter 2016 from 320 million messages in the second quarter, 2016.

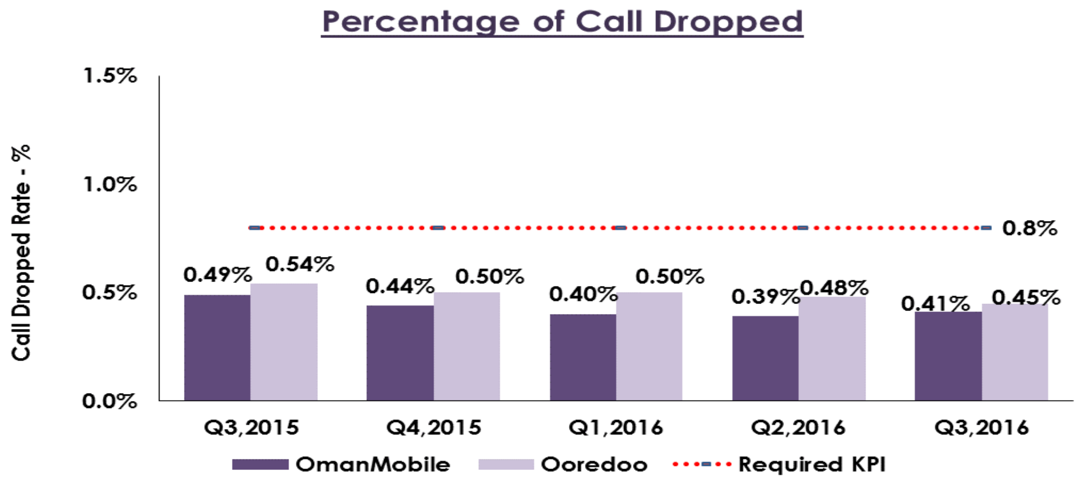
The number of outgoing MMS (multimedia massages) has been gradually decreasing since the last year. However, it increased from 0.363 to 0.423 million messages during the third quarter.

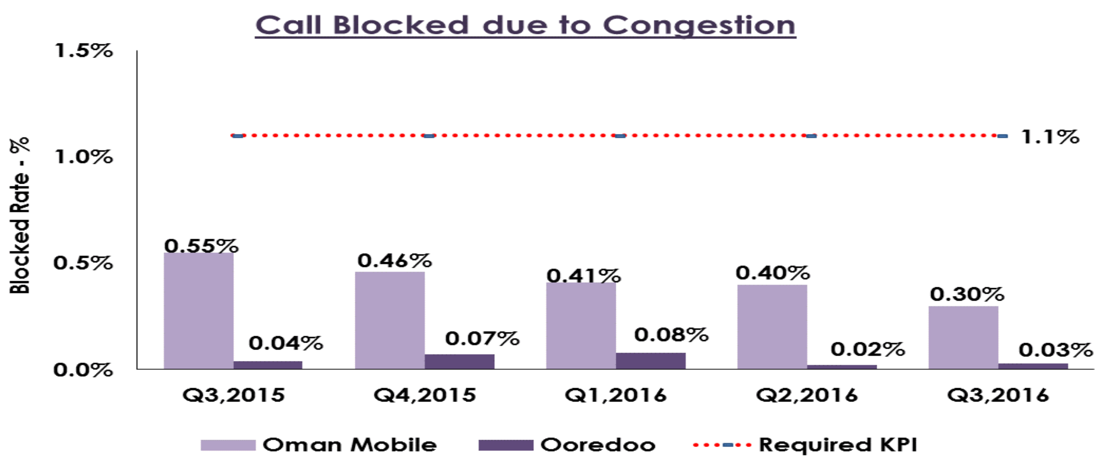
# Quality of Service

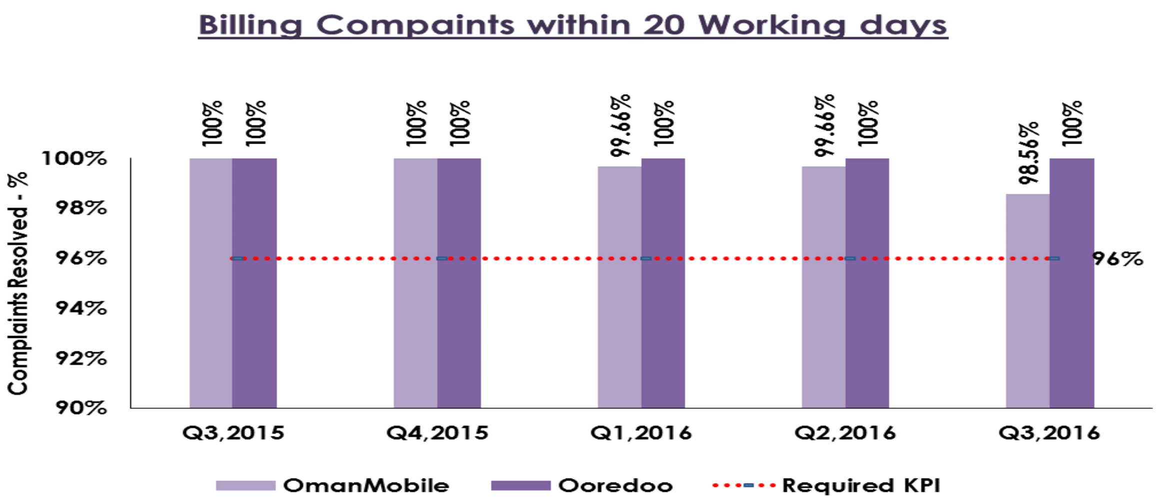
## Mobile Services KPIs*

| Mobile Services KPIs | Required KPI (Quarterly) | Q3/2016 | | Q2/2016 | |
|---|---|---|---|---|---|
| | | Oman Mobile % | Ooredoo % | Oman Mobile % | Ooredoo % |
| 1. Percentage of Calls Dropped | Less than 0.8% | 0.41 | 0.45 | 0.39 | 0.48 |
| 2. Percentage of Calls Blocked due to Congestion | Less than 1.1% | 0.30 | 0.03 | 0.40 | 0.02 |
| 3. Percentage of billing complaints resolved within 20 working days | More than 96% | 98.56 | 100 | 99.66 | 100 |

*(QoS indicators are as measured and reported by the operators, not audited or verified figures by TRA)


Percentage of Call Dropped
Call Dropped Rate - %
1.5%
1.0%
0.5%
0.0%
0.8%
0.49%
0.54%
0.44%
0.50%
0.40%
0.50%
0.39%
0.48%
0.41%
0.45%
Q3,2015
Q4,2015
Q1,2016
Q2,2016
Q3,2016
OmanMobile
Ooredoo
Required KPI

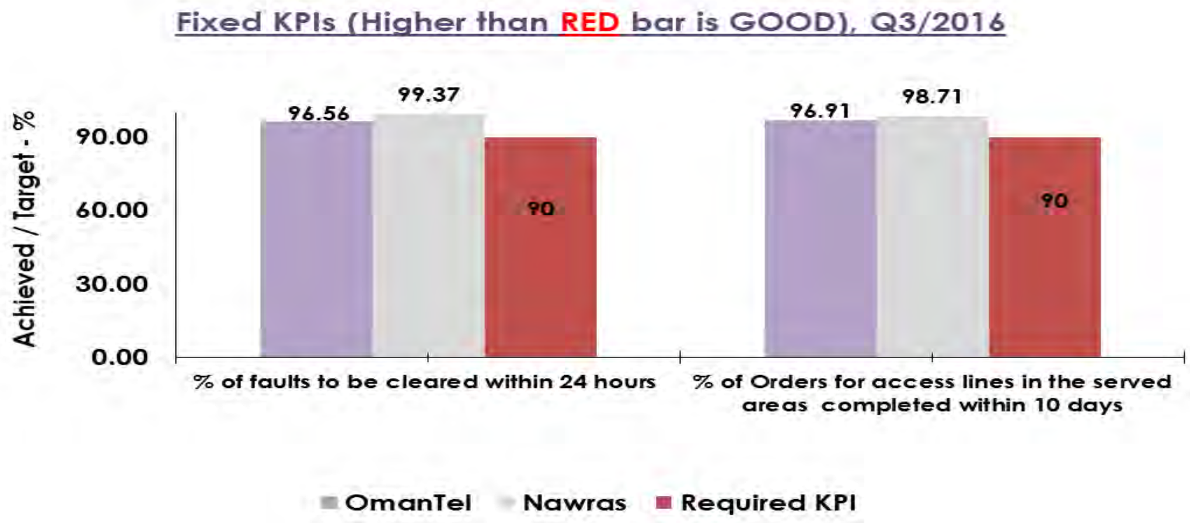

Call Blocked due to Congestion
Blocked Rate - %
1.5%
1.0%
0.5%
0.0%
1.1%
0.55%
0.04%
0.46%
0.07%
0.41%
0.08%
0.40%
0.02%
0.30%
0.03%
Q3,2015
Q4,2015
Q1,2016
Q2,2016
Q3,2016
Oman Mobile
Ooredoo
Required KPI

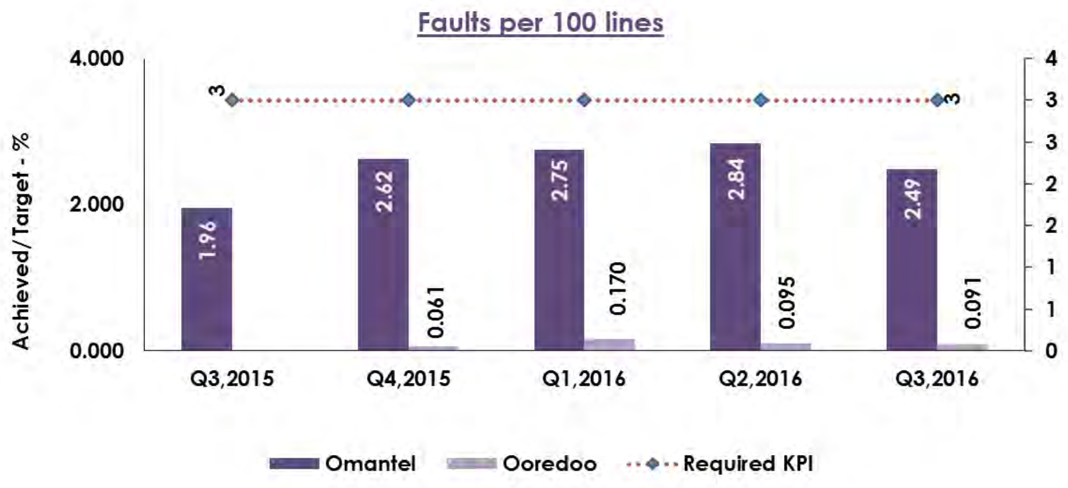

Billing Compaints within 20 Working days
Complaints Resolved - %
100%
98%
96%
94%
92%
90%
100%
100%
100%
100%
99.66%
100%
99.66%
100%
98.56%
100%
96%
Q3,2015
Q4,2015
Q1,2016
Q2,2016
Q3,2016
OmanMobile
Ooredoo
Required KPI

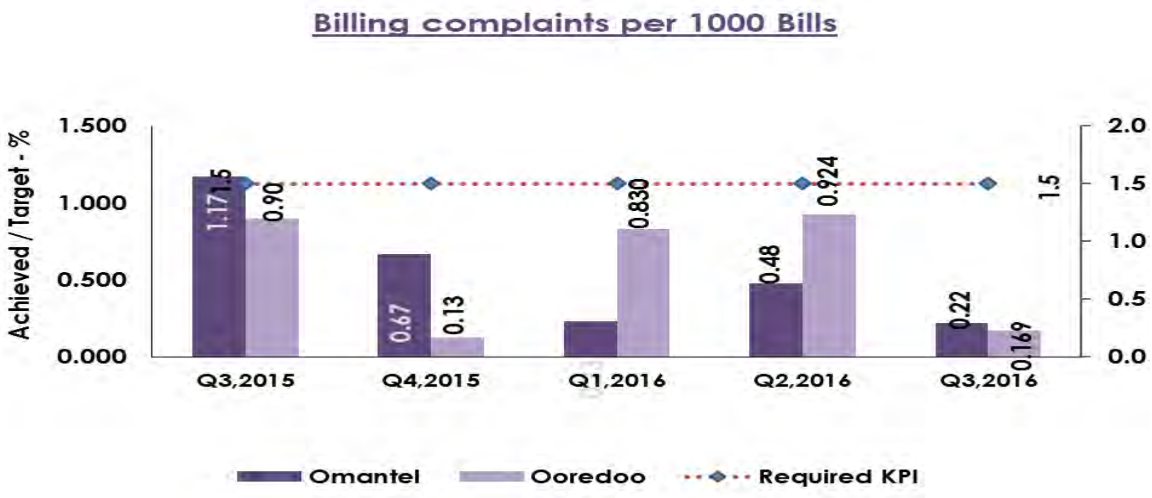
# Fixed Services KPIs*

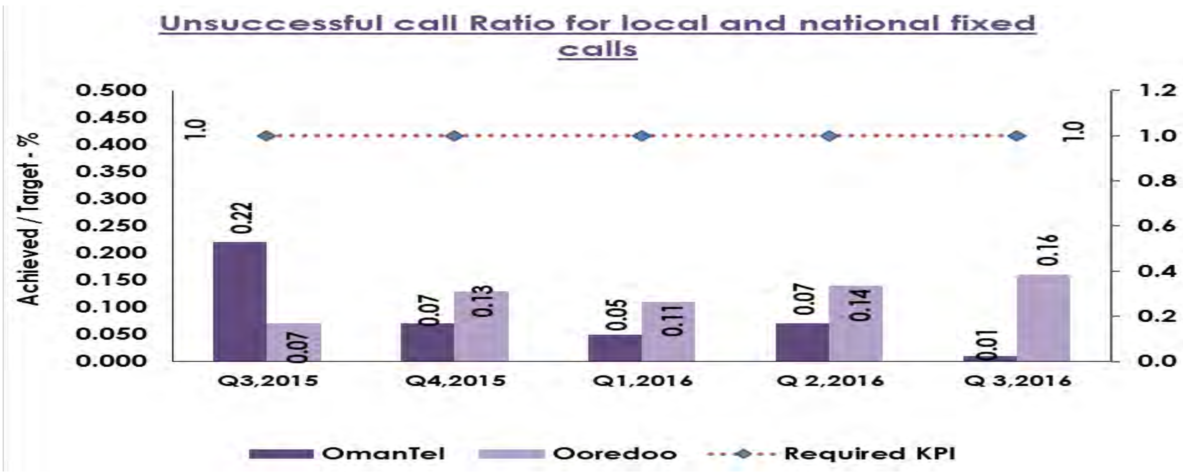
| Fixed Services KPIs | Required KPI (Quarterly) | Q3/2016 | | Q2/2016 | |
|---|---|---|---|---|---|
| | | Omantel % | Ooredoo % | Omantel % | Ooredoo % |
| 1. Faults per 100 lines per quarter | Less than 3 | 2.49 | 0.091 | 2.84 | 0.095 |
| 2. % of faults to be cleared within 24 hours | More than 90% | 96.56 | 99.37 | 96.78 | 100 |
| 3. Unsuccessful call Ratio for local and national fixed calls | Less than 1% | 0.01 | 0.16 | 0.07 | 0.04 |
| 4. Percentage of Orders for access lines in the served areas completed within 10 days | More than 90% | 96.91 | 98.71 | 97.2 | 93.57 |
| 5. Billing complaints per 1000 Bills | Less than 1.5 | 0.22 | 0.169 | 0.48 | 0.272 |
| 6. Percentage of billing complaints resolved within 20 working day | More than 96% | 99 | 100 | 98.5 | 100 |

*(QoS indicators are as measured and reported by the operators, not audited or verified figures by TRA)




Faults per 100 lines
Achieved/Target - %
4.000
2.000
0.000
4
3
3
2
2
1
1
0
3
1.96
2.62
0.061
2.75
0.170
2.84
0.095
2.49
0.091
3
Q3,2015
Q4,2015
Q1,2016
Q2,2016
Q3,2016
Omantel
Ooredoo
Required KPI


Billing complaints per 1000 Bills
Achieved / Target - %
1.500
1.000
0.500
0.000
2.0
1.5
1.0
0.5
0.0
1.17
1.5
0.90
0.67
0.13
0.830
0.48
0.924
0.22
0.169
1.5
Q3,2015
Q4,2015
Q1,2016
Q2,2016
Q3,2016
Omantel
Ooredoo
Required KPI

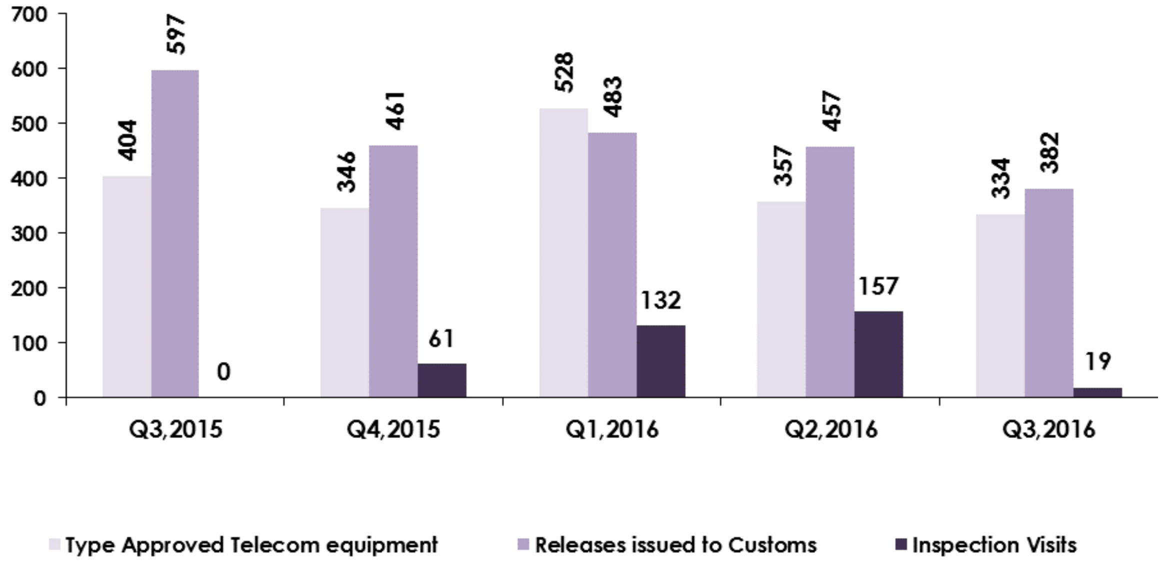

Unsuccessful call Ratio for local and national fixed calls
Achieved / Target - %
0.500
0.450
0.400
0.350
0.300
0.250
0.200
0.150
0.100
0.050
0.000
1.2
1.0
0.8
0.6
0.4
0.2
0.0
1.0
0.22
0.07
0.07
0.13
0.05
0.11
0.07
0.14
0.01
0.16
1.0
Q3,2015
Q4,2015
Q1,2016
Q 2,2016
Q 3,2016
OmanTel
Ooredoo
Required KPI

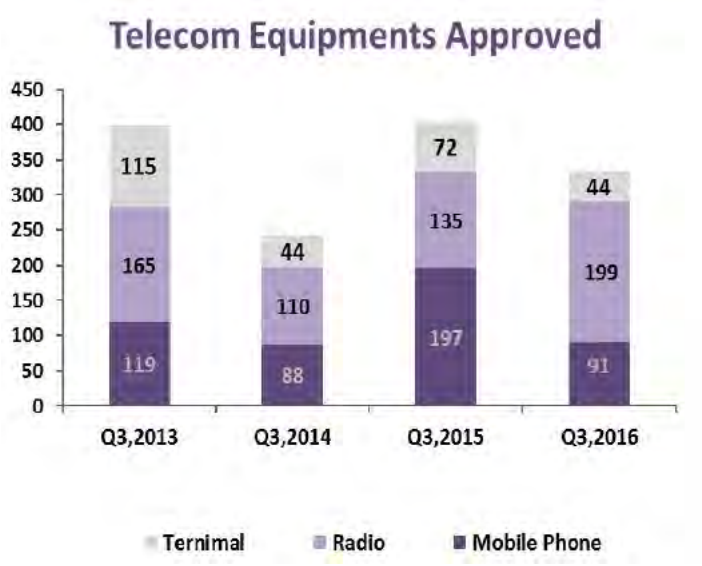
# Type Approval

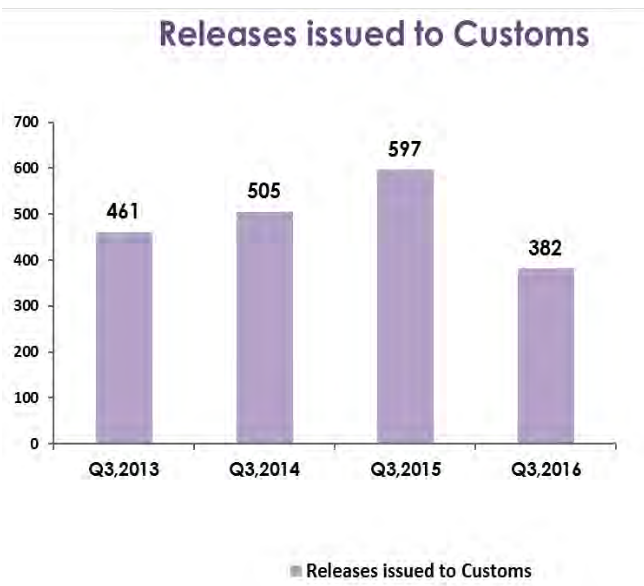
## During the third Quarter 2016, TRA:

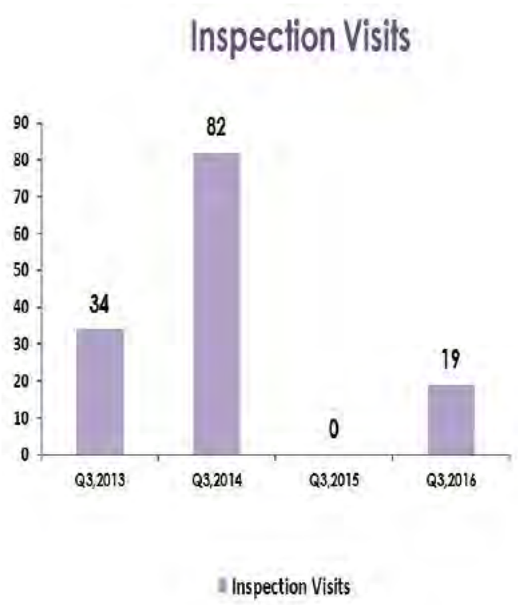
- Approved a total number of 334 (Previous Quarter 357) Telecom Equipment.
- Issued 382 (Previous Quarter: 457) Releases to Customs for Import of Telecom equipment.
- Inspected 19 (Previous Quarter: 157) dealerships.

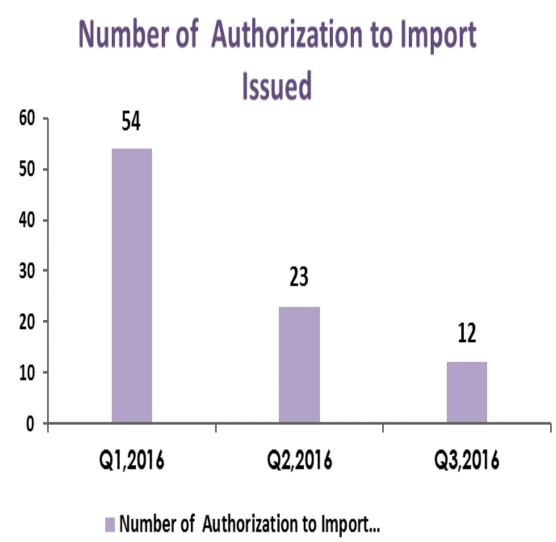
### Type Approval




Telecom Equipments Approved
450
400
350
300
250
200
150
100
50
0
115
165
119
44
110
88
72
135
197
44
199
91
Q3,2013
Q3,2014
Q3,2015
Q3,2016
Ternimal
Radio
Mobile Phone


Releases issued to Customs
700
600
500
400
300
200
100
0
461
505
597
382
Q3,2013
Q3,2014
Q3,2015
Q3,2016
Releases issued to Customs


Inspection Visits
90
80
70
60
50
40
30
20
10
0
34
82
0
19
Q3,2013
Q3,2014
Q3,2015
Q3,2016
Inspection Visits


Number of Authorization to Import Issued
60
50
40
30
20
10
0
54
23
12
Q1,2016
Q2,2016
Q3,2016
Number of Authorization to Import...

# Tariffs & Promotions

| icensee | Voice National | | Voice International | | Data | | New Connections/ Starter Pack | | International Mobile Roaming | Value Added Services | Top-Up and Bundled services | Leased line/MPLS | Miscellanious | Total | % |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | **Number of Promotions approved Q3, 2016** | | | | | | | | | | | | | | |
| | Mobile | Fixed | Mobile | Fixed | Mobile | Fixed | Mobile | Fixed | | | | | | | |
| enna | | | 2 | | 3 | | 1 | | | | | | | 6 | 14% |
| riendi | | | 5 | | 1 | | 6 | | | | | | | 12 | 29% |
| eo | | | 4 | | | | | | | | | | | 4 | 10% |
| mantel | | | 1 | | 6 | | 1 | | 1 | 1 | 3 | | 1 | 14 | 33% |
| oredoo | 1 | | | | | | | | 1 | | 2 | | | 4 | 10% |
| waser | | | | | | 2 | | | | | | | | 2 | 5% |
| otal | 1 | 0 | 12 | 0 | 10 | 2 | 8 | 0 | 2 | 1 | 5 | 0 | 1 | 42 | 100% |
| | 2.0% | 0.0% | 29.0% | 0.0% | 24% | 5.0% | 19.0% | 0.0% | 5.0% | 2.0% | 12.0% | 0.0% | 2.0% | 100% | |

| Licensee | Voice | | Voice International | | Data | | New Connections/ Starter Pack | | International Mobile Roaming | Value Added Services | Top-Up and Bundled services | Leased line/MPLS | Miscellanious | Total | % |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | **Number of new services, Tariffs and Revisions approved Q3, 2016** | | | | | | | | | | | | | | |
| | Mobile | Fixed | Mobile | Fixed | Mobile | Fixed | Mobile | Fixed | | | | | | | |
| Renna | | | | | | | | | | | | | | 0 | 0% |
| Friendi | | | 1 | | | | | | | | | | | 1 | 8% |
| Teo | | | 1 | | | | | | | | | | | 1 | 8% |
| Omantel | 1 | | | | | 1 | | | | | 1 | | | 3 | 23% |
| Ooredoo | | | 1 | | 1 | | | | | 3 | 2 | | | 7 | 54% |
| Awaser | | | | | | 1 | | | | | | | | 1 | 8% |
| Total | 1 | 0 | 3 | 0 | 1 | 2 | 0 | 0 | 0 | 3 | 3 | 0 | 0 | 13 | 100% |
| | 8% | 0% | 23% | 0% | 8% | 15% | 0% | 0% | 0% | 23% | 23% | 0% | 0% | 100% | |

## Number of promotions/ new services and revisions segment wise

| No. of Promotions | Mobile | Fixed | Mobile & Fixed | Total |
|---|---|---|---|---|
| | 35 | 3 | 4 | **42** |
| % | 83% | 7% | 10% | **100%** |
| No. of new services and revisions | 9 | 2 | 2 | **13** |
| | **69%** | **15%** | **15%** | **100%** |

| No. of Promotions | Personal | Corporate | Personal & Corporate | Total |
|---|---|---|---|---|
| | 39 | 0 | 3 | **42** |
| % | 93% | 0% | 7% | **100%** |
| No. of new services and revisions | 8 | 3 | 2 | **13** |
| | 62% | 23% | 15% | **100%** |

| No. of Promotions | Prepaid | Postpaid | Prepaid & Postpaid | Total |
|---|---|---|---|---|
| | 28 | 7 | 7 | **42** |
| % | 67% | 17% | 17% | **100%** |
| No. of new services and revisions | 4 | 5 | 4 | **13** |
| | 31% | 38% | 31% | **100%** |

## Summary of Promotion's Statistics for Q3/2016:

- Number of Promotions declined by 24% comparing with Q3 2015 from 55 to 42.
- Most of Promotions approved or filed related to International Voice (29%), Data for Mobile (24%), Welcome Packs (19%) and Top-Up and Bundled Services (12%).
- New tariffs and revisions approved and filed dominated by Value Added Services, Bundle plans and International voice with each carrying a weight of 23% and to lesser extent FBB 15% and MBB 8%.
- Mobile Resellers launched 53% of the total promotions approved and filed during this quarter and for 16% of the total Services and Revisions approved and filed for the same quarter.
- Number of promotions filed accounted for 60% of the total promotions approved and filed this quarter. This reflect the dynamics of the non-dominant markets.
- This 3rd quarter witnessed launching of promotions on International Roaming on the occasion of Hajj by Omantel and Ooredoo.
- Omantel launched a number of new offers such as Snapchat Add on promotion, Instagram Promotion and a special promotion for WhatsApp.
- Many international voice offers where launched in 3rd quarter on the events of two Eids.

## Summary of the Tariff Activities in Q3/2016:

**The most services and revisions approved this quarter are as follows:**

1- Omantel revamped HBB plans.
2- New Improvements approved for Omantel Corporate Nama plans.
3- New Nojoom loyalty Program for corporate approved for Ooredoo.
4- Ooredoo introduced new Shababiah
5- New Night Data Add-on for Ooredoo Shahry Customers.
6- Two new Shahry Business Packs approved for Ooredoo.
7- Advance Credit service approved for Ooredoo.